

Universalisation of Women Helpline 181 (WHL)

The Ministry of Women & Child Development has exclusively designed the Universal of Women Helpline Scheme of to support women affected by violence, both in private and public spaces, including in the family, community, workplace etc.

The objectives of the Scheme are: To provide toll-free 24-hours telecom service to women affected by violence seeking support and information. To facilitate crisis and non-crisis intervention through referral to the appropriate agencies such as police/Hospitals/Ambulance services/District Legal Service Authority (DLSA)/Protection Officer (PO)/OSC.

To provide information about the appropriate support services, government schemes and programmes available to the woman affected by violence, in her particular situation within the local area in which she resides or is employed.

GVK EMRI is authorized by the Government to install the Universal Women Helpline 181 at Goa Medical Hospital, Bambolim – Goa since September, 2018.